

Adoracrafts – Terms and Conditions

Last Updated: 10-06-2025

Welcome to **Adoracrafts**. By accessing or using our website www.adoracrafts.in and purchasing our handcrafted products, you agree to the following Terms and Conditions. Please read them carefully before using our site or services.

1. General

- ❖ The website is operated by **Adoracrafts**. Throughout the site, “we,” “us,” and “our” refer to Adoracrafts.
- ❖ These Terms apply to all users of the site, including browsers, customers, vendors, and contributors.
- ❖ We reserve the right to update, change, or replace any part of these Terms at any time. Continued use of the site means you accept the updated terms.

2. Product Information

- ❖ All our products are **handcrafted**, so slight variations in colour, texture, or design may occur.
- ❖ We aim for accuracy in all product listings, but errors in descriptions or pricing may occasionally occur.

3. Orders & Payments

- ❖ You agree to provide accurate and complete information for all purchases.
- ❖ Payments are processed securely through trusted payment gateways.
- ❖ We reserve the right to cancel orders for any reason, including suspected fraud or product unavailability.

4. Shipping

- ❖ Please refer to our Shipping Policy for full details.
- ❖ Delivery timelines are estimates and may vary depending on your location and external conditions.

5. Returns & Exchanges

- ❖ Please refer to our Returns & Exchanges Policy.
- ❖ Custom or personalized items are non-returnable unless damaged or defective.

6. Intellectual Property

- ❖ All content on this site, including text, graphics, product images, and branding, is the property of Adoracrafts.
- ❖ You may not reproduce or use any materials without our express written consent.

7. User Conduct

You agree not to:

- ❖ Violate any laws or regulations.
- ❖ Misuse or interfere with the functionality of the site.
- ❖ Transmit harmful software or engage in abusive behaviour on the platform.

8. Privacy Disclaimer

Your privacy is important to us. By using this website, you agree to our Privacy Policy, which outlines how we collect, use, and safeguard your personal information.

Key Privacy Commitments:

- ❖ We collect only essential information for order processing, communication, and improving your experience.
- ❖ We do not sell or share your personal data with third parties, except for logistics, payment processing, or legal compliance.
- ❖ Your data is stored securely, and you have the right to request, update, or delete your information at any time by contacting **adoracrafts@gmail.com**

For complete details, please refer to our separate **Privacy Policy** document.

9. Limitation of Liability

- ❖ We are not liable for indirect, incidental, or consequential damages resulting from use of our products or services.
- ❖ Our maximum liability is limited to the purchase amount paid.

10. Third-Party Links

- ❖ Some content may include links to third-party websites. We are not responsible for their privacy policies, content, or services.

11. Governing Law

These Terms are governed by the laws of **India**. Any disputes shall be handled exclusively in the courts.

12. Contact Us

If you have questions about these Terms or any policies, please contact:

✉ **adoracrafts@gmail.com**

🌐 **www.adoracrafts.in**